

Native Device Onboarding & O3SIS Device Client Suite

Service Description for Living Phone Safe

Version 02 - February 2010



1. Standard device support (native sync clients)

Q1 2010 approx. 900 devices of various vendors (according to respective quarterly O3SIS device support statement).

Price:

Yearly Device Onboarding Flat-Fee

- Device Support extended ongoing according to standard O3SIS device support roadmap* with > 50 devices added per year
 - Up to 12 devices per year can be requested by customer to be added to O3SIS devices support roadmap
 - Quarterly updates of configuration files and Device Support Statements
- * O3SIS defines "standard roadmap" by monitoring and reference testing general device markets main device series of mass market vendors*

1a. Sync/Backup support for Contacts (including photo), Calendar, Notes:

- Basic support according to OMA DS 1.1, 1.2 for any compliant device
- Extended Support for reference tested devices:
 - Optimized address book field mapping configuration
 - Optimized Web UI configuration to display supported Address Book fields
 - Optimized mobile Channel (WML/XHTML) adaption configuration
 - Reference test for OMA EMN, HTTPS Sync, POP3, IMAP, SMTP capability etc.

1b. OTA (Over-the-air) Configuration

- Reference test for device configuration via O3SIS OTA Configuration Server (OMA Client Configuration)
- Device configuration instructions / help texts provided per device, according to device menu and specific wording
- Per default available in English and German

1c. Localization 1st language

- Translation of text mentioned under 1b.

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2. Onboarding Service (native sync clients)

Price:

Discounted Onboarding packages for 5, 10, 30, 50 Devices (can be ordered up-front per year)

- Reference test and configuration service (incl. 1a, 1b, 1c) to accommodate **additional** mobile device portfolio which is not yet covered by O3SIS Standard device support roadmap or Onboarding Flat-Fee:
 - customer specific (e.g. customized or branded device models)
 - region specific device models
 - Time-to market tailored onboarding
- Onboarding Service packages to be ordered up front with validity of a 12month period from date of purchase.
 - Devices must be provided by partner or customer for reference test, or jointly remote testing procedure can be agreed

3. O3SIS Device Client Suite support:

O3SIS Clients license pack per Vendor/OS platform, including:

- Windows Mobile 5.0, 6.0, 6.1, 6.5
- Symbian S60 (Nokia and Samsung)
- Symbian UIQ (Sony Ericsson - PIM + SMS only, will be discontinued)
- BlackBerry (pearl, bold, curve)
- iPhone
- Android phones (Roadmap Q1 2010)
- J2ME Phones S40 Nokia from 5th + 6th Edition (3rd Edition Q1 2010)
- J2ME Phones (Sony Ericsson JP-7 / R6 and JP-8 / R7 series (Roadmap Q1 2010))

Price:

According to Client license pricing list per platform

3a. Basic PIM & Multimedia Support

- Per default available in English and German
- Reference test, optimised address book field mapping configuration, (Address Book, Calendar)
- Support of Multimedia Content according Device capabilities (Photos, Videos, SMS / MMS, Ringtones, Bookmarks)
- Optimization of mobile Channel (WML/XHTML) adaption, HTTPS Sync Client

Price:

Optional according scope: Individual Calculation

3b. Localization

- additional language
- Detailed client interface customization, modification
- Interface Fast Customization and Branding (according to O3SIS specs)

3c. Mobile Ad-Pack

- mobile advertising enabling

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